

## ***Audience Information***

### ***WELCOME!***

#### **Admission**

All individuals, including children of all ages, need tickets for admission. No babes in arms. Management strives to maintain a quality listening environment for all paying patrons and reserves the right to establish and enforce age restrictions for certain live events, and to ask any disruptive person/s to vacate the premises. Please check with the box office and/or our website for specific show details.

#### **Box Office and Ticket Information**

The State Theatre Box Office is located at 130 West College Ave., and is open from 11:00am to 8:00pm Monday through Friday, 12:00pm to 5:00pm Saturday, and one hour prior to all events. In addition, the Box Office remains open through intermission during every theatre event. To purchase tickets by phone, please call the Box Office at 814-272-0606. Tickets are also available for purchase online at [www.StateTickets.org](http://www.StateTickets.org).

#### **Cancellations**

In the event of a cancellation, all patrons will be notified. If an email address is provided upon purchase, the patron will receive an email immediately after the show is postponed or cancelled, which will include further information in regard to tickets/refunds. All patrons will have the option of keeping their assigned tickets for the new show date; however, if the new show date is unsatisfactory, a credit, refund or gift certificate may be requested within 30 days of the cancellation. Please contact the box office with any questions or concerns.

#### **Cameras, Cell Phones, Pagers, Recorders**

Please turn off all electronic devices during the event. Flash photography, in addition to audio and video recording are prohibited unless otherwise specified. Please call the box office on the day of the show for details pertaining to specific events.

#### **Emergency Evacuation**

In the case of an emergency, management will announce evacuation instructions and provide assistance to patrons. Please exit by the green exit signs, which are clearly marked near the front and rear of the theatre.

#### **Food and Beverages**

Beverages and snacks are available for purchase in the lobby. Outside food and beverages are not permitted into the building. Please be courteous and unwrap candies and lozenges prior to curtain.

#### **Groups Sales**

For most presentations, a discount of 20% off of the regular ticket prices is available for groups of 20 or more. For information please call the Box Office.

### **Late Arrivals/Early Departures**

Latecomers and patrons re-entering the house during a performance will be seated at the discretion of the house manager. If you must leave the house during a performance, please do so at appropriate times.

### **Lost and Found**

The State Theatre is not responsible for any lost, stolen or damaged property. Please contact the Box Office if you have lost or found any articles in the State Theatre.

### **Restrooms/Water Fountains**

Restrooms with handicapped accessibility are available at the State Theatre. Water fountains are located in the lobby at the entrance to the women's restroom.

### **Safety**

At the discretion of the management, all persons are subject to search upon entrance into the building on a per show basis. There are no drugs, alcohol, weapons (including pocket knives), or fire arms permitted on site. If found inside the building, these items will be immediately confiscated, and reported to the proper authorities. Please keep all items off of the balcony railing. To ensure safety, the State Theatre prohibits toddlers and dancing in the box seats, and must insist that all patrons remain seated throughout the duration of the performance. Please contact the box office for details before purchasing these seats.

### **Smoking**

Smoking is not permitted in the State Theatre facilities.

### **Special Seating and Services**

Appropriately located seats have been reserved for patrons with disabilities, and, upon advance request may be reserved. Wheelchair seating is available at both regular and discounted prices depending on the event. Balcony seating is not available to wheelchair access. Our theatre is equipped with two kinds of wireless assisted listening devices, one of which plugs in to a hearing aide, and may be obtained with a photo ID at the Box Office upon arrival. In addition, to enhance the theatre experience for those with sight loss, live audio description is offered during selected performances. Please contact the box office for details.



### **Telephone**

A courtesy telephone is located in the box office.